



**Scottish
Water**

Trusted to serve Scotland

Taking care of your water supply

Welcome to our Dalwhinnie information event

Scottish Water has been developing investment plans to ensure that we can continue to provide clean, safe, fresh drinking water to our customers locally in the years ahead.

Our plans include a new Water Treatment Works (WTW) in Dalwhinnie and other improvements to the security of water supply for customers.

The objectives of today's event are:

- To provide information on our plans
- To seek feedback from customers on our plans.
- To discuss how we can manage the impact of construction work
- To answer questions and discuss any concerns

We have information on:

- Where work will take place
- The stage we have reached in the planning process
- What the proposed investment means for you
- What happens next and how you can keep in touch

Capital/404135/Dalwhinnie



scottishwater.co.uk



customer.services@scottishwater.co.uk



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There are a number of factors that are driving the proposed investment for Dalwhinnie

- The existing Water Treatment Work needs to be replaced to ensure we can continue to provide clean, safe and fresh tasting water for many years to come.
- We need to be able to accommodate high seasonal demand from tourism.
- The existing Boreholes & Water Treatment Works present a range of operational challenges which have the potential to impact customers' supply.

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The new Water Treatment Works will be built and installed by Ross-shire Engineering

The new works will have capacity to produce up to 200,000 litres of drinking water per day and will be supplied by an abundant source of raw water from the River Truim.

Nano-filtration membranes;

The main treatment process involves passing the raw water through a series of membranes which filter out larger organic compounds while allowing clean water molecules to pass through very fine pores.

The water that has passed through the membranes is then treated further to ensure that it meets customers' expectations and remains safe to drink all the way to the tap.



An example of a transportable water treatment unit which is currently being installed by Ross-shire Engineering in Hoy, Orkney. The proposed Water Treatment Works for Dalwhinnie will include two buildings which will be pre-fabricated and delivered to the site from Ross-shire Engineering's factory in Muir of Ord.



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What happens next

- We will consider the comments from today's information event.
- We will advise customers when we are submitting our planning application.
- Subject to being granted planning approval we anticipate being on site in early 2019, with work continuing into 2020.

Making contact

If you want to contact Scottish Water in relation to this project, you can:

Phone: Customer Helpline 0800 0778 778

Email: customer.services@scottishwater.co.uk

Please quote reference: Capital/404135/Dalwhinnie in any communication.



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